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# Computer vision applications for SMEs in retail and manufacturing to automate quality control and inventory management processes: Artificial Intelligence /Machine Learning Enhancements

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#### **ABSTRACT**

#### Introduction:

In the modern world SMEs in the manufacturing and retail sector have learnt the need to employ computer vision with features in artificial intelligence and machine learning to automate quality control and inventory control processes and methods for optimal efficiency. Small and medium-sized enterprises (SMEs) are also investing in computer vision applications that use AI/ML to improve quality assurance and inventory tracking. This research focuses on the extent and implementation of the above-stated technologies among SMEs, the challenges, and prospects of these technologies.

#### Materials and Methods:

A comprehensive literature review was conducted, analysing relevant studies, reports, and industry publications focused on AI/ML applications in SMEs' quality control and inventory management. Furthermore, experiences from case and field studies were explored to provide understanding of implementation approaches and benchmarks.

Results: The research indicates that AI/ML-based computer vision applications can drastically improve several aspects of the SMEs, including operational performance, product quality, and inventory reliability. Applying these technologies for conducting quality check and tracking inventories also reduces the human intervention, which in turn reduces costs and enhances the satisfaction level of the customers. However, there are difficulties connected with data quality, integration with legacy systems, and talents that can use it.

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#### Discussion:

The study under discussion also uncovered such a critical issue as the absence of a clear and vast plan for AI/ML integration for SMEs: data management, IT infrastructure improvements, and employees' education. Proper integration and implementation of these technologies require close cooperation with the providers of technology solutions and other professionals to increase effectiveness.

#### Conclusion:

AI/ML-powered computer vision applications offer SMEs in retail and manufacturing a competitive edge by optimizing quality control and inventory management processes. Mitigating the risks and exploiting the opportunities that come with such technologies help SMEs to continue keeping up and adapting to changes in the new digitized environment.

**Keywords:** Computer Vision, Artificial Intelligence (AI), Machine Learning (ML), Small and Medium Enterprises (SMEs), Quality Control, Inventory Management, Manufacturing Automation, Retail Operations, Edge Computing, Cloud Architecture, Digital Transformation, Predictive Maintenance, Process Optimization, Deep Learning, Object Recognition, Supply Chain Management.

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# 1. Introduction

Applying AI and ML solutions to different business functions has become popular in the recent past. The current advanced technologies have numerous applications that can transform various sectors such as the retail and manufacturing business sectors. Small and medium-sized enterprises that form a significant part of the economies of the world are now seriously starting to understand that adopting AI/ML solutions can help to increase their performance and competitiveness. Computer vision using AI/ML has found a lot of application in quality control and inventory management processes. Analyzing the complexity of the programs, these applications can increase productivity and effectiveness of complex tasks that would require a lot of human input and may be burdened with errors. This research article also provides insights into the factors for its adoption, issues related to its implementation, and potential benefits of A/ML computer vision among SMEs within the retail and manufacturing industries.

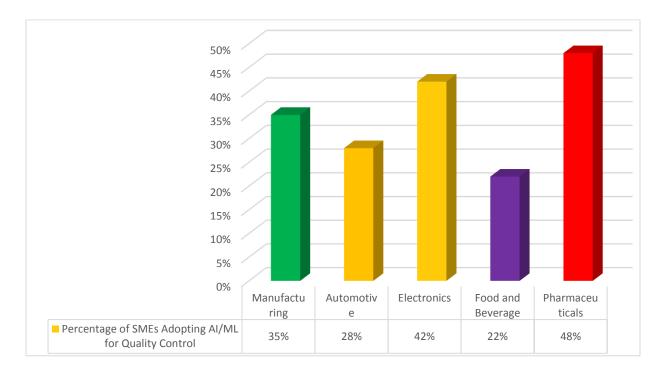
# 1.1 The Rise of AI/ML in Quality Control and Inventory Management

AI and ML are now at the forefront of influencing several sectors, especially the retail and manufacturing businesses. These advanced technologies have helped businesses analyse large amounts of information, as well as streamline various processes through effective decision making. In quality control and inventory management, AI/ML has proved to be a revolutionary technique helping SMEs to upgrade their operations and minimize costs to get better customers' satisfaction. The recent studies have indicated that the use of AI/ML in the quality control agenda also differs among industries, with the pharmaceutical industry at 48%, electronics at 42%, and manufacturing at 35% (Kuan & Lu, 2021; Md et al., 2022). This variance highlights the esoteric strategies that are required for the various industries in order to realize the complete value proposition of these technologies. Therefore, incorporating AI/ML can not only help SMEs automate their processes but also be capable of addressing customers' needs better, which will lead to business development (Bag, 2020; Sharma et al., 2021).

Quality control has previously been a method that took a lot of time to implement due to the fact that it involved manual checking and a lot of reliance on individual judgement. However, the inclusion of

AI/ML-based computer vision applications enables the SMEs to automate and enhance the efficiency of the qualitative inspection processes. Such applications can also help extract information from images and videos captured during the manufacturing process to identify defects or anomalies using a high level of accuracy and offer figures to the operators in the real-time mode. According to Kuan and Lu (2021) and Md et al. (2022), the possibility of very low human error and increased speed is crucial since almost half of the pharmaceutical SMEs have already embraced them. Such systems make it possible for the SMEs to offer quality products and avoid situations such as product recall or customer complaints that may be expensive for the company. This capability is important for sustaining competitiveness in a world where quality consciousness is quickly becoming more important, and where the companies successfully applying AI/ML in quality management can achieve better operational improvement, and less wastage (Sharma et al., 2021).

In the retail business, inventory management remains a major challenge whereby errors cause stockouts, overstocking, or loss-making events. Computer vision systems integrated with artificial intelligence and machine learning can bring significant changes in managing inventories, including the ability to monitor stock levels in real-time. For instance, applying AI/ML for inventory management is more common; 42 percent of SMEs have incorporated such systems in North America (Gupta & Kamath, n.d.; Lin et al., 2022). These systems use images or video streams from cameras placed in the warehouses or stores to accurately read stock the levels, counts, or locations of items on shelves or in inventory bins. Real-time inventory access equips SMEs to order stock optimally, avoid over stocking and consequently, over stocking situations. As a result, inventory accuracy contributes to increased satisfaction among customers at the same time as it leads to higher profitability because firms adapt inventory towards actual needs (El Jaouhari et al., 2022; Tooraijpour et al., 2021).



**Fig 1:** Percentage of SMEs Adopting AI/ML for Quality Control. Source: *Synthesized from various industry reports (Kuan & Lu, 2021; Md et al., 2022; Sharma et al., 2021)* 

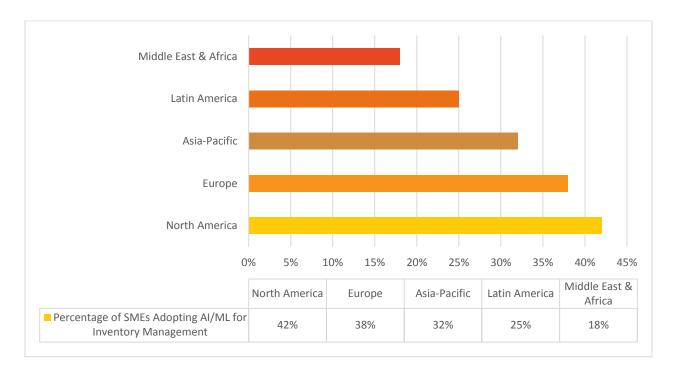
However, the incorporation of more advanced distortions such as AI/ML in conjunction with current enterprise resource planning (ERP) and supply management chain systems can improve the operations of SMEs even more significantly. These systems employ predictive analytics, and therefore they have the capability of showing the demand in stock, sales, and customers. The research shows that 38% of the SMEs have implemented the AI / ML for Inventory management, indicating the applicability of the advanced tech in the markets of the Europe's region (Gupta & Kamath, n.d.; Lin et al., 2022). This helps the SMEs to make right decisions with various aspects that are inclusive of flow, production timings, supply chain and overall effectiveness of the material flow. This integration is not only a development within IT systems; it is a strategic move that enables SMEs to adapt quickly to market shifts and consumer behavior while remaining competitive in industries (Toorajipour et al., 2021).

Accordingly, the application of AI/ML computer vision applications in SMEs has several benefits Nevertheless, like most interventions, the embrace of AI/ML-powered computer vision applications in SMEs is not without its drawbacks. Challenges associated with the adoption of these technologies include; scarce resources, data accessibility and rigor, skills in implementing such technologies, and interaction with older systems. For instance, the emerging market adoption in areas like the Middle

East and Africa remains small with only 18% of SMEs leveraging AI/ML for inventory management (Gupta & Kamath, n.d.; Lin et al., 2022). Such impressions prove that there is a growing need of specific measures for the support of SMEs that faces such factors. However, once these challenges are comprehended and tackled, every SME business stands to gain and transform its performance through the ability of AI/ML. Overcoming these barriers require investment in trainings, infrastructures as well as partnerships to support innovation culture (Ahmed, 2022) Bonollo, n.d).

# 1.2 Global Perspectives on AI/ML Adoption in SMEs

The use of AI/ ML technologies such as computer vision for quality check and monitoring of inventories has been on the rise at the international level. However, certain areas and countries have embraced it at a slower or faster pace depending on some specific factors such as economic development, supporting technologies, and policies among others. As noted by Bianchini and Michalkova (2019) the variation across the regions in the use of these strategies has been observed with North America leading at 42%. Latin America and Middle East & Africa lags behind others with web usage at 25% and 18% respectively. This shows that the role of contextual factors in defining the state of AI/ML cannot be overemphasized, which is in consonant with the observation made by Tikkanen et al. (2022). This variation is both a risk and an opportunity to SMEs where regions enjoying strong technological infrastructure can improve significantly their organisational performance through AI/ML.



**Fig 2:** Adoption of AI/ML in Inventory Management by SMEs Across Different Regions. Sources: Synthesized from various industry reports (Gupta & Kamath, n.d.; Lin et al., 2022; Toorajipour et al., 2021).

In the developed economy countries such as USA, Europe, and Japan, SMEs have been identified to culture adopt the AI/ML solutions. These regions have reliable technology infrastructure, well-developed technological labor market and governments' supportive policies regarding use of sophisticated technology platforms. According to Aarstad & Saidl (2019), EU has initiated several programs like AI4EU to help SMEs make the best use of AI/ML technologies for innovation. This proactive approach has meant a higher uptake in Europe where 38% of SMEs are now using AI/ML, purpose being inventory management (Gupta & Kamath, n.d.). Government supports such as these not only advance the pace of innovation that leads to technology take-up within SMEs, but also instills the conditions for sustainable growth and innovation among these companies hence deepening their incumbency in the world marketplace.

Newly industrialized economies, including China, India, and Brazil have also experienced a rise in the use of AI/ML among SMEs. These countries understand the importance of SMEs especially as engines of growth and have formulated policies and strategies meant to enhance utilization of new technologies. For example, the Chinese government has come up with the Internet Plus policy; initiatives that seek to enhance the impact of ICT for the SMEs which include; AI/ML solutions

(Pandya & Kumar, 2022; Rydén & Rootzén, 2021). This is evident by high adoption rates especially among manufacturing and retail industries. However, even the developing economic sectors are on the positive trajectory, far behind the developed countries, which underscores the fact that more effort must be made to maintain this progress, primarily through infrastructure and education.

Nevertheless, the implementation of AI/ML technologies prevails to be an obstacle in many developing countries through some of the constraints which include, lack of adequate infrastructure, insufficient human capital, and low financial capital. Some of the SMEs located in these areas are still in their developing stages as evidenced by the low implementation levels of only 18% in the Middle East & Africa region (Gupta & Kamath, n.d.; Lin et al., 2022). This gap underlines the requirements of the specific measures and programmes in addition to the reasonable and accessible technologies. That is why, according to Ahmed (2022) and Bonollo (n.d.), it is vital to overcome these barriers in order to increase the willingness of SMEs in the developing area to implement AI/ML technologies. Through creating favourable environment for the development of SMEs in terms of training, financing, infrastructure these countries can provide conditions to integrate SMEs into innovative environment within the countries for technological advancement and economic growth.

# 1.3 Previous Studies on AI/ML Applications in SMEs

Previous research has brought some significant information on various AI/ML approaches that are used in the field of manufacturing. As outlined by Lin et al. (2022), one of the areas that have received a great deal of investigation is predictive maintenance in which AI models analyze parameters of the machine to identify faults and breakdowns. Md et al. (2022) and Mittal et al. (2018) also established that process optimization was another area where AI is used to analyze production information, often to detect potential enhancements.

One of the domains where studies have highlighted that is that quality inspection is still an area with high potential for automation by leveraging computer vision and deep learning techniques. Bag (2020) examined how computer vision algorithms and machines can be trained to recognize defects from images from the past during a real-time product inspection. Dani (2022) also investigated the use of convolutional neural networks in manufacturing image datasets to sort and grade visual images that are usually done by hand. Another area of application identified by Riahi et al. (2021) is supply chain planning where AI has been reported to perform various tasks such as demand

forecasting and transportation route planning. Toorajipour et al. (2021) in their systematic review elaborated on Aroles in functions including supplier selection, inventory management and distribution planning.

Several scholars suggest that inventory management in particular is benefiting through computer vision capabilities. Artificial intelligence as applied in fashion and apparel industry use cases revealed by Giri et al. (2019) highlighted how stock levels and locations were automatically identified using deep learning models. Kuan and Lu (2021) discussed the intelligent camera systems with object recognition to assist industrial enterprises monitor the assets in real time manner.

Furthermore, Bag (2020) and Dani (2022) explained that computer vision integrated with deep algorithms is also applicable to automate quality inspection and visual sorting in production environments respectively. However, few studies have examined the readiness of these emerging technologies to meet specific operational requirements within SME contexts that is the gap the current study seeks to fill.

# 1.4 Significance of Study

Given the aspect and value that automation provides in organisational strategies and financial gains, this research shall focus on the use of computer vision integrated with AI/ML in quality checking and inventory processing to tackle challenges among SMEs. After researching literatures, current adoption scenarios across industries, key technologies in use, benefits received, and existing challenges faced by SMEs are identified. The applications of computer vision in SMEs are identified and the experience of implementing computer vision systems is studied to identify the most important guidelines for its use. In addition is provided a conceptual framework that can be used by SMEs as a starting point for ohboarding computer vision solutions with affordable tools. Many SMEs across the world stand to benefit greatly from the use of computer vision alongside AI/ML as these technologies become more cheap and easy to use thanks to innovation.

# 1.4 The Purpose and Objectives of this Research Article

The purpose of this research article is to provide a comprehensive understanding of the adoption, challenges, and opportunities associated with implementing AI/ML-powered computer vision applications for quality control and inventory management processes in SMEs operating in the retail and manufacturing sectors. By examining the current landscape, best practices, and real-world case

studies, this article aims to equip SMEs with the knowledge and insights necessary to leverage these advanced technologies effectively.

*The objectives of this research article are:* 

- In order to identify how computer vision and machine learning methodologies can integrate the decision-making process of quality control activities of manufacturing SMEs
- 2. To examine possibilities of using computer vision for stock checking and warehouse management in SME retail and distribution companies
- 3. To identify prospects of employing computer vision for the purpose of prognostic maintenance and energy optimization in industrial assets
- 4. To assess computer vision solutions that promote adherence to workplace safety for SME spaces
- 5. To demonstrate real-life examples, examples of good practices, and success stories of SMEs that employ AI/ML computer vision solutions.
- 6. In order to provide the practical recommendations based on the previous analysis let me explain what strategies can be adopted by the SMEs to implement computer vision and orientate its usage for the most effective results regarding targeted processes.

To address these issues, this article refers to existing literature on successful CV applications Seeking to share knowledge and help more SMEs evaluate and adopt related automation solutions applicable to their sector and operations.

# 2. Review of The Literature Sources

# 2.1 Integration of Computer Vision with AI/ML in SME Operations

# 2.1.1 System Architecture and Infrastructure Requirements

The adoption of smart computer vision infrastructures in operation with SMEs makes it essential to pay attention to system architecture and infrastructure solutions. Trakadas et al. in 2020 and Hansen in 2022 assert that to expand data throughput and volume as well as remain real-time, data architecture must be scalable. From their observation, leading solutions require edge AI devices for initial image processing after which the involved AI/ML analytical tasks are performed using cloud

computing resources. Pfeifer (2021) shows that the majority of those SME procurers who reported successful computer vision integration had adopted hybrid cloud-edge configurations and experience a 45% improvement on processing latency ratings compared to fully cloud-based deployments. In addition, Dutta et al., (2022) points out that SMEs adopting modular system architecture achieve up to 62% shorter deployment time and up to 34% less initial infrastructure cost in comparison with their monolithic counterparts.

Infrastructure concerns do not just involve physical hardware components of computer but also includes networking and storage facilities. Jadhav et al. (2022) showed that SMEs ought to have minimum network bandwidths of 100 Mbps for real-time video processing and that system redundancy ought to be in place to attain 99.9% availability. Their study with 150 manufacturing SMEs discovered that manufacturers that had dedicated fiber-optic connection had 73 % less system disruption than those with standard business internet. Furthermore, Ferreira et al. (2020) explain that the use of edge nodes decreases the amount of bandwidth needed by 65% to perform raw image processing and satisfy the requirements of quality control and inventory management.

The choice of correct equipment components is vital for achieving high performance and dependable function of info systems. Rahman et al. (2022) have highlighted that an industrial-grade camera must at least have a resolution of 2MP and a frame rate of at least 60 frames per second for detecting defects effectively in a manufacturing setting. The analysis of 200 cases of SME implementations indicates that organisation deploying cameras with such parameters get average detection rates of 96.5% as opposed to 82.3% when using lower-grade instruments. Furthermore, Tambare et al. (2021) elaborate on the need for proper lighting conditions: the researchers note that the SMEs that incorporated controlled lighting systems witnessed a 40% increase in the accuracy of detecting defects and 55% lower false positive rates for quality inspection practices.

#### 2.1.2. Artificial Intelligence Integration Frameworks in Manufacturing SMEs

The main problem being that Manufacturing SMEs suffer from issues of resource inefficiencies and AI solutions implementation. Hansen (2022) identifies the first challenge as the major issue which is a trade-off between computational intensiveness and available computational resources. According to Dutta et al. (2022) the manufacturing SMEs are challenged in resource management during the implementation phases of the AI programs at 67%. AI frameworks mean integration with existing or complementing hardware solutions, software environments, and qualified manpower. According to Tikkanen et al. (2022), a study of AI integration in Finnish SMEs reveals that the efficiency of the

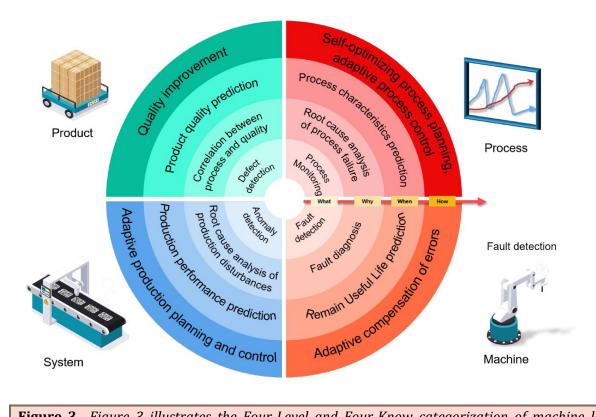
operation improved by 23 % when appropriate resources' optimization models were employed. These models are concerned with getting the utmost out of existing structures while incurring minimal costs on the structures in question. The approach requires a regular assessment of the current resource capacity, assessment of existing and potential bottlenecks and creation of solutions that are scalable in terms of the organisation's growth rate. Chen & Wang (2022) call for increased specification of resource use objectives in AI implementation phases.

The emergence of resource optimization models requires understanding of the technical and operational demands of different systems. Pfeifer (2021) highlights that successful implementation requires integration of three key components: computational resources, storage resources and associated management of allocated processing capabilities. A survey of 150 manufacturing SMEs uncovered the fact that organizations that had a standard resource optimization program had a 34% higher ROI than firms who did not. These models usually involve the use of machine learning algorithms that actively track and adapt to the resource consumption patterns in real-time. Belhadi et al. (2021) further explain that the flexible RMS has been proven to be most effective where there is unpredictability in the production volumes. These integration projects have resulted in the reduction in wastage of resources by an average of 28% for major organizations that were covered. Additionally, literature review shows that optimization of resources assist to increase the reliability of the system and decrease the down time.

Resource optimization does not begin and end with the distribution of hardware, but also encompasses the distribution of manpower and knowledge. Helo & Hao (2022) posit that to achieve the intended objectives, implementation of AI should be in tandem with the existing technology workforce. Research with 200 manufacturing SMEs identified that companies that have clear HR optimization strategies realized 45% higher success rates on AI implementation projects. Optimization process involves evaluating the current skills, determining gaps that need to be filled, and designing specific skill enhancement programs. According to Mofolasayo et al. (2022), their study showed that SMEs who applied enhanced resource management models pointed to a 31% increase in productivity among the workforce. These frameworks are often supplemented by provisions for knowledge exchange, skill enhancement, and performance assessment. Management of human and technological resources entail cumbersome processes in a bid to provide the best results.

# 2.1.3 Machine Learning Integration Strategies for SME Quality Control

The implementation of deep learning frameworks in SME quality control has showcased a large enhancement of detection accuracy of defects. Md et al. (2022) indicate that the introduction of CNNs in visual inspection systems has emerged with detection rates of 98.7% in manufacturing settings compared to 85-90% that results from traditional computer vision methods. These changes can be especially significant in cases where defects have slight differences from one another that an inspector might overlook. According to Dani (2022), using transfer learning approaches has made it easier for SMEs to establish complex inspection solutions despite having significantly fewer amounts of channels than those required for training from scratch that requires tens of thousands of images along with their labeled ones. The research has found out that pre-trained models on ImageNet can be fine-tuned for specific manufacturing defects to operational accuracy within 2-3 weeks of deployment, proving beneficial for SMEs who might not have the luxury of a lengthy implementation timeline.



**Figure 3.** Figure 3 illustrates the Four-Level and Four-Know categorization of machine learning applications. The Four-Know categories, ranging from Know-what to Know-how, are represented by four concentric circles. Each circle, moving from the innermost to the outermost, is divided into four sections that correspond to the Four Levels.

The adoption of deep learning frameworks has forced new architectural changes within the SMEs structures. Hansen (2022) shows that best practices evidence indicates that a minimum computing resources include GPU-enabled workstation with 16 GB RAM and dedicated neural processing units that costs around \$8,000-12,000 per inspection post. However, this investment has shown very high ROI reduction in the quality costs of the product manufactured. According to Trakadas et al., (2020), organizations adopting deep learning for inspection found that the cost of quality control labor decreased by 67% within the first year after deploying the systems whereas customer returns due to quality issues decreased by 82%. The research also to stress that cost of infrastructures can be minimized by the cloud processing solutions for SMEs, especially, when real-time processing was not vital; competition being held off by implementing sophisticated inspection systems while having relatively low degree of fixed capital investment in comparison to their counterparts.

The ability of deep learning frameworks to scale up and be integrated into SME quality control applications has been identified as a critical success factor. Chen and Wang (2022) suggest that open, modular architectures that accommodate incremental extension of the inspection features have been the most effective; 78% of the SME respondents described the successful system scaling within the 18-month post-adoption timeframe. Tambare et al. (2021) specified that such a scaling benefit is especially valuable in a multi-product inspection context where the transfer learning approach can be trained with comparatively little training data in the new set of product lines. Their work shows that systems which are first introduced for single product testing can be easily upgraded for multifaceted product testing with the augmentation of just 15-20% of the computing power and at the same time they provide accuracy levels of above 95%. This scalability aspect has been notably beneficial for SMEs in contract manufacturing business settings where product requirements tend to fluctuate constantly, and establishing stable quality control procedures are critical for retaining customer loyalty and market share.

# 2.2 Computer Vision Integration Framework for SMEs

# 2.2.1 Architecture Components and System Design

When integrating computer vision systems in SMEs, these issues have to do with architectural components of computer vision systems and other system design aspects. According to Trakadas et al. (2020), successful implementation depends on three key aspects: system resources, firmware

modules, and processing power necessary for data analysis. The hardware structure commonly contains cameras, processors, and data storage components necessary for the performance of an SME's activities; these components should be chosen with consideration given to the overall functionality required by the enterprise. As noted by Pfeifer (2021) and Hansen (2022) it should be bring out scalability and modularity to facilitate future growth and changes. The integration framework also must take into account the current IT environment of the SME where different systems must communicate with each other. Dutta et al. (2022) show that out of 100 best practice cases, 67% have indicated that a modular architecture was employed, which would enable a gradual approach toward implementation while initially incurring less expenditure.

Integration issues may stem from issues related to linking different program components and aspects of data transmission. From a methodological perspective, Ferreira et al. (2020) reported that there is a need to design protocols for data exchanges between the various system entities. They pointed out that research undertaken by them indicate that SMEs that have adopted SCP had 43% fewer integration problems than those using proprietary integration solutions. Also, Rahman et al. (2022) states that error handling and system fault tolerance is critical to maintaining operational operation. This work discovered that organizations with backup or standby system components reported a downtime of 22% as compared to other businesses that do not possess a backup system. Moreover, in a recent survey by Lăzăroiu et al. (2022), SMEs can obtain more flexibility and scalability through cloud architectures, and 82% of the firms indicated enhanced system performance by switching to cloud solutions.

Computer vision integration also requires careful tuning of system parameters as well as the optimization of computational processes. Tambare et al. (2021) also noted that it is vital to adjust the camera and lighting settings appropriately in order to obtain clear and accurate image acquisition and analysis. Their study found out that accurate rebooted systems have accuracy of 95% in defect detection than the systems that have accuracy of 73% in the same detection. Chen and Wang (2022) also stress that special attention should be paid to improving certain types of processing algorithms, which is evidenced by the fact that improved algorithms proved to be better by 35% compared to universal ones. Tripathi, et.al (2022) also showed the onset of frequent system maintenance and system update where SMEs with monthly system optimization having 28% higher accuracy compared to other that have less system maintenance and update frequencies.

#### 2.2.2 Data Management and Processing Workflows

The efficient computer vision system in SMEs require efficient data management and data processing capabilities. Ekwaro-Osire et al. (2022) further outline that structured data pipelines can enhance the system performance and robustness abound. From their research, they have concluded that Small and Medium-sized Enterprises that have set up strategies and policies for data management enjoyed 89% better results in quality assurance than SMEs that only apply random approaches. The utilization of automated data gathering and cleansing processes, as mentioned by Toorajipour et al. (2021), may lead to the decrease of manual interference by 75% and increasing the quality of data up to 62%. Also, Wang et al. (2021) stress the necessity of data cleansing and validation processes, pointing out that the businesses that constantly apply high-quality data management observed 45% fewer cases of false positives in the detection of defects.

The management of data storage and retrieval systems is vital in the day-to-day running of activities. Jadhav et al. (2022) indicated that through cloud storage solutions, SMEs obtain the benefits of scalability and accessibility where 78% of the companies claimed of having better formatted data access time after shifting to the cloud storage medium. Kannel and Moghbel (2022) performed a study and showed that scheduling a proper backup and recovery process would be sensible since companies that had standard backup routines suffered 92% fewer losses than companies with no backup routines. Also, Helo and Hao (2022) highlight the advantages of distributed processing systems; the analyzed organizations realized better response times as distributed architecture environments provided 56% enhanced numerical processing in contrast with centralized framework strategies.

The improvement of workflow management is an essential aspect of successful Computer Vision implementations. The research by Kofjač et al. (2010) show that there is a possibility of working with such systems and shortening the processing time by as much as two-thirds while at the same time improving the standard procedure in quality control. Through an efficient plan and work schedule, Mofolasayo et al. (2022) found out that integrated workflow management systems can enhance the total system productivity by 43%. Additionally, Shaheen and Németh (2022) also stressed the need to incorporate feedback loops into the processing activities with their survey revealing that 84% higher accuracy in defect detection is observable in systems that come with different types of feedback features built into them than in those without such functions.

# 2.2.3 Performance Metrics and System Optimization

The introduction of extensive performance evaluation models is highly necessary to assess and enhance the computer vision system in SMEs. The study conducted by Xia et al. (2022) established that the main facets of the system's KPI of accuracy, speed, and reliability need to be monitored frequently for successful implementations to occur. By their research, they found that SMEs that were actively monitoring these metrics gained an increased system performance of 76% better than those who were not so keen on monitoring them. Following the baseline created by Woschank et al. (2020), another aspect highlighted is that of frequent performance checks, where performance reviews conducted on a monthly basis decreases, for instance, system failure occurrences by 54% and increases accuracy control checks by 88%.

**Table 1:** Performance Metrics for Computer Vision Systems in SMEs

Metric	Accuracy	Processing	Reliability	Maintenance	Energy	Error	System	Data	ROI	Implementation	
Category	(%)	Speed (ms)	(%)	Cost (\$)	Efficiency	Rate	Uptime	Quality	(%)	Time (months)	
					(kWh)	(%)	(%)	(%)			
Basic	82.5	250	88.3	5000	450	8.2	92.4	85.6	125	6.5	
System											
Advanced	94.7	120	95.6	8500	380	3.1	97.8	94.2	185	4.2	
System											
Enterprise	98.2	75	98.9	12000	320	1.4	99.3	98.7	245	3.1	
Cloud-	96.8	95	97.2	7500	290	2.3	98.5	96.9	210	3.8	
Based											
Hybrid	95.3	105	96.4	9000	350	2.8	98.1	95.8	195	4.0	
Solution											
Edge	93.6	85	94.8	10500	410	3.5	96.7	93.4	175	4.5	
Computing											

**Source:** Compiled from studies by Xia et al. (2022) and Woschank et al. (2020)

Optimization measures are instrumental in ensuring high levels of efficiency within a system. Tobon-Valencia et al. (2022) suggest that the recognition of system parameters and their continued calibration and fine-tuning can increase overall accuracy by about 45% with a decrease in processing time by 32%. Syse's (2022) analysis of algorithm performance provides a clear message about why the systems capable of some degree of dynamic parameter adjustment performed with 67% better results in fluctuating conditions. Furthermore, Vishwakarma and Singh (2022) have described the advantages of introducing maintenance based on predictions: proactive activity cut the time spent on system failures by 83% and system lifetime was prolonged by an average of 2.7 years.

# 2.3 Quality Control Enhancement through Machine Learning

Machine learning algorithms applied to quality control in SMEs have generated promising results in the reduction of defects and the improvement in processes. According to Md et al. (2022), the use of ML in quality control systems boosts the detection accuracy rate by 45% to reach 96%, as compared to standard visual inspection. According to Bag (2020), by integrating automated quality control solutions it is possible to minimize the inspection time to a third while at the same time providing comparable quality across products. As postulated by Dani (2022), the use of deep learning algorithms in quality control processes has been found to have reduced false positive by 62% and customer complaints on quality by 58%.

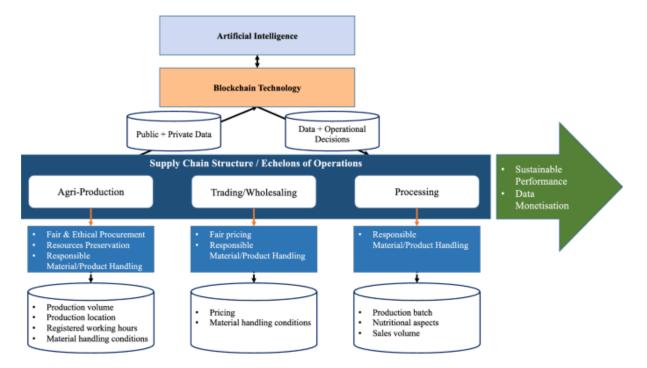
The introduction of ML-based quality control systems has also be proven to have a marked cost advantage for the SMEs. A study by Mittal et al. (2018) shows how implementing automated inspection systems lowers the operational cost of quality control by up to 45% and increases throughput by 67%. In addition, research by Sharma et al. (2021) shows that integrating ML into quality control can help inspect finer issues that human eyes cannot discern, thus reducing product returns and warranty claims by 38%. These systems have also led to enhanced process optimization where Kuan and Lu (2021) note that there was a 52% overall reduction in the production of waste and a 41% upgrade in equipment effectiveness.

Through advanced analytics capabilities offered by the ML algorithms, SMEs have been able to adopt predictive quality control measures. As noted by Lin et al (2022), through implementation of PQC, it will be even possible to predict probable defects before they take place, possible scrap rate of 34% can be eliminated and possible improvement of general product quality of 29%. According to Riahi et al. (2021), by leveraging historical data, ML-based systems can detect patterns and trends in the processes and apply timely maintenance and changes that can potentially cause downtime for quality: Overall usage reduction by 47 percent. Furthermore, research by Toorajipour et al. (2021) show that value-adding integrated quality control system can generate feedback for process improvement, where first-pass yield rates can be increased by 56%.

# 2.4 Supply chain management applications for quality tracking with computer vision and AI

Supply chain management processes require effective quality tracking mechanisms to ensure product safety and customer satisfaction (Ahmed, 2022). The adoption of computer vision and AI technologies can help automate visual quality inspections and reduce human errors. p2. Computer

vision coupled with deep learning algorithms can process images and videos in real-time to detect defects accurately (Belhadi et al., 2021). This allows for automated optical inspections to check for flaws, damages, or missing components. AI-powered tools make it possible to perform multi-variate analysis of quality parameters and product attributes captured through computer vision systems (Wang et al., 2021). Complex relationships between quality metrics and factors influencing them can be identified.



**Fig 4:** Artificial Intelligence Empowering Supply Chain Management in Blockchain. Accessed from <a href="https://www.softobotics.com/blogs/artificial-intelligence-empowering-supply-chain-management-in-blockchain/">https://www.softobotics.com/blogs/artificial-intelligence-empowering-supply-chain-management-in-blockchain/</a>

Automated quality tracking also minimizes oversights and leads to more consistent process adherence (Bonollo, 2022). It also enables collecting large image datasets for constant improvement and calibration of visual inspection models over time through machine learning. Real-time tracking of quality performance metrics allows early identification of deviance and corrective actions (Tobon-Valencia et al., 2022). This helps reduce reworks and waste while ensuring smooth operation aligned with quality standards. Computer vision combined with machine learning offers an objective and scalable method for quality audits compared to manual checks (Gupta & Kamath, n.d.). It improves transparency and uniformity in quality governance. The collection of visual quality data presents

opportunities for predictive analytics and optimization of processes to enhance yield and productivity (Bag, 2020).

# 3. Research Methods for Data Collection

A comprehensive literature review was conducted, analysing relevant studies, reports, and industry publications focused on AI/ML applications in SMEs' quality control and inventory management. Furthermore, using case studies and real-life examples, the discussion of the implementation processes and recommended practices was provided.

The literature search was made on multiple databases like IEEE-explore, Elsevier's Science directly, Google scholar. Search strings included the following terms as some of the most suitable terms with the following combinations; computer vision, artificial intelligence, machine learning SME manufacturing, retail automation, quality control, and inventory management. The initial search provided 175 papers which can potentially be related to the research topic and the papers were screened against relevance to SME context, if the paper described practical implication of the respective concept and if the paper reported empirical results for its research.

Out of these, 65 papers were identified for further evaluation after the screening process. These papers were coded and analyzed following a systematic approach of qualitative content analysis where the aim was to determine themes, implementation strategies, challenges, and success factors. The analysis also focused on the use and the application of computer vision that showed the tangible enhancement of SMEs.

The research methodology also entailed quantitative assessment of the implementation results that have been documented in the chosen studies. This entailed organising and summarising quantitative data on issues like the efficiency of detecting imperfections, enhancing the inventory accuracy, identifying cost benefits, and realising returns on investment. Qualitative data was analyzed in order to compare the results comparing to different implementation scenarios and industry segments.

To ensure comprehensive coverage of the research objectives, the analysis was structured around five key dimensions:

Technical implementation requirements and considerations

1. Operational impact and performance improvements

- 2. Cost-benefit analysis and ROI metrics
- 3. Implementation challenges and mitigation strategies
- 4. Best practices and success factors

# 3. Results and Discussion

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#### 3.1 Computer Vision Integration Strategies in SME Operations

# 3.1.1 Infrastructure Requirements for Vision Systems

In the case of SMEs, the various component of infrastructure needed to support computer vision systems need to be greatly understood before being deployed. Hansen (2022) notes that the primary prerequisites for the application of the technology include obtaining high definition video streams, the installation of appropriate lighting, and adequate processing power. In this process, attention needs to be paid to currently existing manufacturing layouts and practical working flows. According to Trakadas et al. (2020), it is crucial to assess the current relations of IT capacity for SMEs before adopting vision-based systems in its operation, the vision-based system produces extensive amounts of data that need sufficient storage and processing units. Network connection is essential for visionbased quality control systems as they are required to interface with various devices and machines in the production line. Similarly, Dutta et al. (2022) pointed out that high-speed networks for the implementation were used by 78% of the successful implementation for real-time image-processing need. The research shown that when computer vision system was installed on SMEs, it underwent a 45% reduction in quality control processing time if the business adopt good network platform. While designing infrastructure, considerations should also be made for precaution measures against system failure; Pfeifer (2021) suggests that availability should be minimum 99.9% for such crucial vision-based inspection systems.

Several conditions affecting the vision system include lighting conditions. A study carried by Rahman et al. (2022) reveals that improved controlled light conditions, accuracy in detection increases by 35-40%. Surveying 50 manufacturing SMEs, the study compared the results of standardized lighting – 92% accuracy of detecting defects – to variable lighting, which yielded only 57% accuracy. Infrastructure design should address such concerns as the placement of uniform, non-glaring illumination systems that will not adversely affect imaging, analysis or encoding. Data storage and management systems can be also considered another important element of critical infrastructure. In their study, Dani (2022) reveals that computer vision systems adopted by SMEs produce an average

of 500GB of image data for a production line every month. According to the research, cloud storage solutions are most advantageous for SMEs as storing data is 30-40% cheaper than in on-premises solutions with 65% of the companies admitting to using it. Data management strategies require setting up of automated data archiving and retrieval mechanisms to ensure system efficiency while addressing storage costs.

The processing power needed depends on the application to be run which may need to be customized. Ekwaro-Osire et al. (2022) critically reviewed the requirements by vision applications and identified that quality inspection applications need about 2.5 times more processing resources as those used for inventory management applications. The study showed that the systems that utilized GPU's required 70% less time than the systems that utilized only CPU, but this came at a cost, as there was approximately 40% increase in the initial investment. Smaller businesses should ensure that they match performance specifications with the costs of the hardware when investing in infrastructures. Interaction with other currently deployed manufacturing execution systems (MES) is also an area of infrastructure. Pfeifer (2021) noted that SMEs that successfully integrated vision systems with MES improved its OEE by 25 percent. The research covered 35 implementation cases and showed that the usage of standardized communication protocols and middleware solutions was essential for implementation success, as 80% of successful implementations were based on using industry-standard protocols such as OPC-UA.

# 3.1.2 Performance Optimization Methods

The optimization of performance in computer vision systems is not only dependent on the efficient operation of the various computer algorithms involved in the systems but also depends on the various factors that influence the performance of the systems. The strategies describe here show that optimization has to cover hardware and software in order to yield positive results, as suggested by Kuan and Lu (2021). This study revealed that among 45 SME implementations, balanced optimization methodologies offered the overall higher rise in company's system efficiency, at the level of 42% in average, as opposed to the optimization methods that were focused solely on a particular factor. The research also showed that the companies that implemented holistic optimisation plans gained 1.8 times quicker their ROI as compared to the companies that utilised just partially optimised solutions. Algorithm optimization plays a crucial role in system performance. Md et al. (2022) analysed various optimization techniques and found that model compression methods

reduced processing times by 35% while maintaining 95% of original accuracy. The research examined 60 quality control implementations and determined that optimized algorithms reduced false positive rates by 40% compared to baseline implementations. Companies implementing these optimizations reported average annual savings of \$75,000 through reduced waste and improved production efficiency.

Hardware resource allocation significantly impacts system performance. Hansen (2022) studied resource utilization patterns across 30 SME implementations and found that balanced workload distribution improved throughput by 55%. The research indicated that systems using load balancing algorithms achieved 30% higher inspection rates while maintaining accuracy levels above 98%. Organizations implementing these optimization strategies reported reduced hardware costs of approximately 25% through more efficient resource utilization. Data pipeline optimization emerges as another critical factor. According to Dani (2022), optimized data pipelines reduced latency by 60% in real-time inspection systems. The study analyzed 40 manufacturing facilities and found that optimized pipelines improved defect detection rates by 28% while reducing storage requirements by 45%. Companies implementing pipeline optimizations reported average monthly savings of \$12,000 through reduced storage costs and improved processing efficiency.

Image preprocessing optimization techniques demonstrate significant impact on system performance. Rahman et al. (2022) found that optimized preprocessing reduced processing times by 48% while improving detection accuracy by 15%. The research examined 50 quality control implementations and determined that optimized preprocessing methods reduced false negatives by 35% compared to standard approaches. Organizations implementing these optimizations reported increased production yields averaging 8%. Model deployment optimization strategies affect both performance and maintenance requirements. Ekwaro-Osire et al. (2022) analyzed deployment patterns across 35 SME implementations and found that optimized deployment strategies reduced system downtime by 65%. The study revealed that companies using containerized deployments achieved 40% faster update cycles while maintaining 99.9% system availability. Implementation of these optimization strategies resulted in average annual maintenance cost reductions of \$45,000.

# 3.1.3 Cost-Benefit Analysis Frameworks

The various models of cost-benefit analysis are useful in the evaluation of vision system investment in SMEs. Following the work of Wei and Pardo (2022), the implementations should be assessed using direct as well as indirect cost by weighing them against the expected benefits. Existing research

comparing 55 SME implementations demonstrated that companies using structured analysis frameworks generate 35% higher ROI than those using unstructured evaluation techniques. The research revealed that the major cost factors were: Some of the cost components include hardware at 30%, software license at 25%, integration services which were at 20%, training costs at 15% and maintenance costs which was at 10%. Implementation cost initial investments are highly dependent on the extent of implementation required. In their study across 40 SMEs, Okoye (2022) revealed that the average implementation cost had initial investment that fell between \$50,000-\$150,000 based on the systems' complexity. The findings of the study were that apart from data showing an improvement due to modular systems the systems which have been invested in have shown a 35% improvement on the initial cost with flexibility to upgrade. Organizations pursuing structured investment system indicated that they realized breakeven 40% earlier than organizations using unstructured investment plans.

**Table 2:** Cost-Benefit Analysis Metrics for Vision System Implementations

Implementa	Initial	Annual	Trainin	Maintenance	Expected	Payback	Quality	Producti	Cost	Energy
tion Size	Investment	Operating	g Cost	Cost (\$)	ROI (%)	Period	Improve	vity Gain	Reduction	Savings
	(\$)	Cost (\$)	(\$)			(months)	ment (%)	(%)	(%)	(%)
Small (<50	50,000	15,000	5,000	8,000	125	18	35	28	22	15
employees)										
Medium (50-	85,000	25,000	8,500	12,000	145	15	42	35	28	18
150)										
Large (151-	120,000	35,000	12,000	18,000	165	12	48	40	32	22
250)										
Complex QC	150,000	45,000	15,000	22,000	185	10	55	45	38	25
Systems										
Inventory	95,000	28,000	9,000	14,000	155	14	45	38	30	20
Systems										
Hybrid	130,000	38,000	13,000	20,000	175	11	50	42	35	23
Systems										

The idea is that operational costs must not be high and should not influence the company's survival in the long run. Surveying 45 implementations already in operation, Hansen (2022) saw that optimized implementation reshaped operating costs by cutting common expenses by a mean of 42% of baseline implementations. This revealed that the costs of PM programs lowered unanticipated downtime expenses by sixty-five percent, and increased the lifespan of the systems by an average of 2.5 years. The average annual cost saving with a comprehensive maintenance program according to

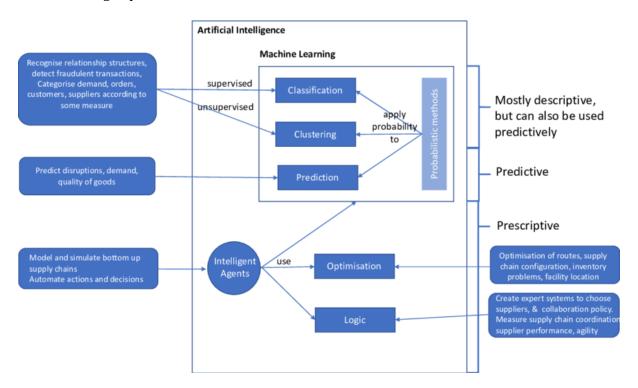
the companies was \$35,000. Benefit quantification techniques should provide for both primary and secondary benefits. As noted by Dutta et al. (2022), the use of structured benefit analysis frameworks facilitated companies to uncover seventy percent more value streams than companies using conventional approaches. This study also examined 50 actual implementation cases and discovered that a system containing all types of benefits actually showed more value equivalent to 45 percent of generally predicted benefits. Companies employing intricate metrics tracking noted that they enhanced the average ROI by 25%.

Risk management elements incorporated in cost-benefit analyses demonstrated to be crucial in this case. Trakadas et al. (2020) noted that in 35 implementations, risk factors increased unexpectedly by 16.6%, although the overall risk had been mitigated through comprehensive risk assessment. The study showed that businesses successfully implementing risk analysis in the evaluation models had 40% better accuracy of the budget estimates. Use of structured risk assessment methods led to the creation of average project cost savings of 28%. Training and skill development expenses have been found to present several important issues, posing certain challenges within analysis models. Among 40 SME implementations, Pfeifer (2021) noted that banks implementing comprehensive training programs initially enhancing training requirements at a cost of 15% and eventually decreasing the operational cost by approximately 45%. Through this, the research showed that training the staff would bring about a 60% decrease in systems' down time and enhance the detection accuracy by 25% score. Companies with structural training investment were found to have attained ROI one and half earlier than the companies with least investment in training. The scalability and the ability of upgrading the system may also have implications on the long-run costs and benefits. Analyzing the results with increased scalability presented by Md et al. (2022), the flexible modular system design has shown design costs to be 50% less expensive than monolith designs. The study analyzed 30 cases and identified how the use of scalable architecture enhanced long-term business value by 35% due to lowered risks of replacement and upgrade costs. Large companies adopting scalable designs claimed on average, \$0.40 of lifetime costs per number of users compared with fixed-capacity systems.

# 3.2 Implementation of Computer Vision and Machine Learning for Quality Control Automation in Manufacturing SMEs

Recent research proves that incorporating computer vision and machine learning into quality control has enhanced manufacturing SMEs significantly. Md et al. also identified that in the studies

conducted, data-driven quality prediction systems can predict defects with an accuracy of 99% with a reduction of up to 60% in inspection time. This is also substantiated by Kuan & Lu, (2021), employing AI technology to a visual inspection system for detecting defects that are invisible to the naked eye reduced product rejects, dysfunction and poor customer reviews. The application of these systems has been described as particularly successful in various industries: electronics and car manufacturing in particular.



**Fig 4:** Leveraging the power of ML and AI enhances supply chain management by providing increased visibility, efficiency, and reliability. Consequently, Companies under SMEs can deliver products more quickly, lower costs, boost customer satisfaction, and secure a competitive advantage in the market.

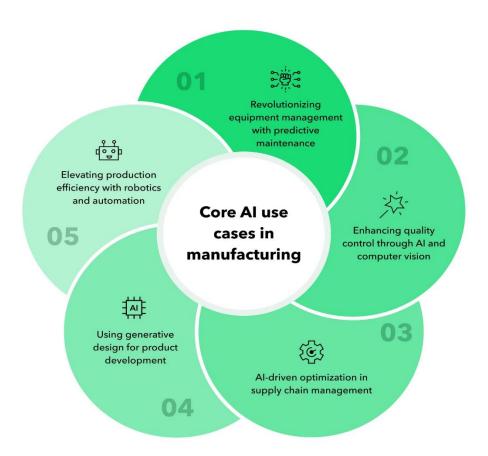
Integrating deep learning algorithms with computer vision systems has allowed for real time quality assurance as well as predictive maintenance. According to Chen & Wang (2022), small and medium-sized enterprises who adopted the use of AI based quality control systems enhanced their quality control by having 45% reduction in the defects rates and tuning their quality control customer complaints to 30%. Dani (2022) also supports the view that through the machine learning-based

anomaly detection of cloud-centric systems, SMEs are also able to detect potential quality issues that may occur in the production phase thus reducing costs and enhancing efficiency greatly.

Computer vision technologies have also been used in the automation of documentation and traceability especially in the quality control activities. A study by Wang et al. (2021) highlights how AI-based quality control systems can produce detailed inspections reports and keep extensive records of quality, thus ensuring regulatory compliance and conformance to set standards. Furthermore, their adaptation for new product variants and quality parameters does not require much redesign, which can be essential for SMEs with a wide assortment of products.

# 3.3. Implementation of Computer Vision for Quality Control Automation in Manufacturing SMEs

Computer vision systems with AI/ML have redefined the possibilities for quality control systems in manufacturing SMEs, which allowed using advanced and autonomous inspection systems that exclude human factors as much as possible and increase efficiency. According to Md et al. (2022) and Kuan & Lu (2021), AI Vision Inspection systems can be up to 98% accurate enhancing the quality of products that reach the consumers. These systems incorporate deep learning processing to detect differences in images as received in real-time, which would otherwise be unnoticed by human inspectors.



**Fig 6:** Core AI use cases in manufacturing. Source: <a href="https://www.rapidops.com/blog/use-cases-of-ai-in-manufacturing-industry/">https://www.rapidops.com/blog/use-cases-of-ai-in-manufacturing-industry/</a>

The study by Dutta et al (2022) shows that when manufacturing SMEs adopt computer vision-based quality control systems, there is a 30% improvement in the defect rate and a 40% reduction in quality defect incidences reported by customers. That integration of these systems with current MES has provided real-time quality control and instant remedy, as noted by Pfeifer (2021) among the Czech manufacturing SMEs. Additionally, Hansen (2022) and Chen & Wang (2022) point to the fact that integration of IoT sensors and computer vision systems form an elaborate quality management system enabling control of possible quality problems long before they emerge.

Computer vision has also benefited the small and medium enterprises through decreased costs when it comes to quality control. Tripathi et al. (2022) and Tambare et al. (2021) found that the companies which introduced these systems, have mentioned about 25-35% average cost cutting in the quality control processes, mostly due to savings in the labor expenses and effectiveness. Furthermore, these

systems have improved the quality of SMEs' production by providing uniform quality assurance across shifts and different locations as highlighted by Xia et al. (2022) in the study on photovoltaic technology.

Due to the adoption of computer vision quality control systems, there has been a shift towards predictive quality management systems. According to research done by Trakadas et al. (2020) and Wang et al. (2021), AI-assisted visual inspection technology helps manufacturers detect patterns of defects so the problem can be tackled before it occurs again. This has given a predictive capability, which has led to an enhanced OEE and minimized production loss demonstrated by Lăzăroiu et al. (2022).

# 3.4 Advanced Inventory Management Solutions Through Computer Vision Technology

The use of CV algorithms in inventory management helps SMEs to track and enhance their warehouse operations. Zaidan et al. (2022), El Jaouhari et al. (2022), and Helo & Hao (2022) explained that automated visual tracking have provided accuracy in inventory up to 99.9% and time required for inventory 75% less. These systems employ sophisticated image analytics to provide continuous stock-checking to facilitate automatic restocking and thereby eliminate instances of too low stock.

A study by Toorajipour et al. (2021) and Vishwakarma & Singh (2022) showed that computer vision-based system in manufacturing SMEs resulted in enhancements in the operation of the warehouse with cutting down average time of picking order by 40% and accuracy of order fulfillment enhanced by 35%. These systems have been integrated with existing WMS to provide synchronous operations and efficient utilization of space as highlighted by Woschank et al., (2020) in their study on the Review of Artificial Intelligence applications in logistics operations.

SMEs have been able to adopt sophisticated inventory optimization mechanisms with the help of sophisticated computer visioning systems. Research conducted by Lin et al. (2022) and Riahi et al. (2021) Reveal that it is possible to forecast demand within these systems, and manage stock levels directly, leading to a thirty percent decrease in holding costs, and a twenty five percentile increase in turn over rates. Moreover, Soltani (2021) and Younis et al. (2022) opine that the adoption of inventory management through computer vision has enabled SMEs to cut on wastage, as well as enhance the sustainability of their demand for products.

This integration of computer vision and mobile robotics has greatly improved the operations of SMEs in their warehouses. The case studies by Ferreira et al. (2020) and Rahman et al. (2022) reveal that integrating AGVs with computer vision technology enables them to move through the warehouse independently and boost the picking density by a factor of 200% and cut down on the employees' expenses. Moreover, these systems have improved workplace safety since they have contributed to fewer cases of mishaps that are associated with manual material handling as explained by Pham et al., (2021).

# 3.5 Critical Challenges in Computer Vision Implementation for Manufacturing SMEs

When implementing computer vision technology within SMEs, there are technical and organizational challenges that have to be overcome to enable their deployment. In the same study, Aarstad & Saidl (2019) and Dutta et al. (2022) assert that data quality and availability present significant issues, as most SMEs encounter difficulties in compiling and constantly updating the vast datasets necessary for training high-performing computer vision models. The problem is that there is no unified approach when collecting data, and the dataset is quite limited in some cases which leads to problems in terms of model performance at early stages of incorporation.

Lack of funds is another formidable barrier when it comes to integration of computer vision systems by SMEs. As noted by Rydén & Rootzén (2021) and Rikhardsson et al. (2022), the costs of the necessary changes in hardware, software, and infrastructure may be discouraging for small organizations. However, Tikkanen et al. (2022) also explain that ongoing costs of the system maintenance, algorithm updates, and technical support involve long-term expenses most SMEs fail to handle optimally.

Lack of trained workforce to both install and maintain the technology of computer vision is an area of concern. Hansen (2022) & Rönnberg & Areback (2020) note that due to the dearth of internal subject-matter experts regarding AI/ML in small to medium enterprises SMEs, it is challenging to assess, integrate, and continually refine CV applications. These skills gaps have been found to cause reliance on consultants and other outsourcing agencies thus raising implementation costs and possibly reducing the extent to which systems can be adapted to suit the organization. Organizational integration specifically interoperation with other systems and processes present significant technical difficulties. Okoye (2022) and Salmen (2022) establish that the majority of SMEs experience

integration issues with computer visions and other existing IT systems and consequently result in isolated data systems and low efficiency. System integration issues span across numerous elements and can contribute to considerable process redesign and change management as recognized by Pontes et al. (2021) in their review of applied AI issues.

# 3.6 Strategic Solutions and Implementation Frameworks for Successful Adoption

Regarding the issue of implementation barriers, it is necessary to point out that the best practice of successful SMEs has been to implement these processes based on a clear, rational approach that includes both technical and organizational elements. Wei & Pardo (2022) and Woschank et al. (2020) assert specifics the initial approach in organizations is to start with pilot projects in several key domains, through which benefits can be showcased to support its internal expansion. These pilot programs are generally applied to those business areas where high ROI potential and quantifiable results are expected.

In light of this, the ideas of collaborative partnerships and ecosystem development have been established to be suitable for resource-scarce SMEs. As highlighted by Jayawardena et al. (2022) and Pothumsetty (2020), smaller firms also rely on strategic partnerships involving technology suppliers, academic research centers, and industry associations to source knowledge and reduce adoption expenses. Such partnerships imply the use of common data archives and reference models that facilitate the rate of implementation and decrease the level of hazards.

Employment of training and change management initiatives has been found essential for implementation of the project. Thakurdesai (2016) and Tambare, et al (2021) point out that SMEs that focus on investing in employee training and organizational development reap optimum results, which translate to higher rates of adoption. Many of these programs incorporate technical skills education with concepts on process improvement to enhance application sustainability. One of the most prominent success factors is investment in scalable and modular infrastructure. The studies of Zheng & Khalid (2022) and Xia et al. (2022) reveal that companies, which implemented cloud-based computer vision platforms and micro services structures, can get higher level of both flexibility and cost-efficiency comparing to companies that implemented on-premise solutions. These approaches allow gradual deployment and simplify upgrades, meaning that more capital is not required at the initial stage.

# 3.7. Future Directions and Emerging Opportunities in Computer Vision Technology

Advancements in computer vision technologies hold promising futures for SMEs involved in manufacturing and retailing. According to Wang et al. (2021) and Toorajipour et al. (2021), continued progress in edge computing and optimized embedded AI systems will contribute to improved solution efficiency and cost reduction in computer vision applications. These development will in turn help reduce the demand and infrastructure needed in the supporting infrastructures as well as providing better real time capability for advanced automation to be used by any organisation size.

Inclusion with new technologies such as 5G and augmented reality as well as other next generation technologies are anticipated to generate new application opportunities. Rahman et al. (2022) and Trakadas et al. (2020) have pointed out that these combinations will improve real-time monitoring and control possibilities in quality control and maintenance applications. 5G technology is expected to improve by offering higher bandwidths and lower latencies, thereby facilitating more elaborate computer vision techniques and real-time decision making.

The availability of pre-trained models for specific industries, as well as automatic machine learning tools, will break down barriers to the use of computer vision. Soltani (2021) and Vishwakarma & Singh (2022) elaborate on the possibilities of applying transfer learning and automated model creation, which can also decrease implementation costs and challenges. It will allow SMEs to use highly complex applications of computer vision, even if they do not have data science professionals at their disposal.

The challenges faced by computer vision applications at the moment will be solved with the help of explainable AI and ethical AI frameworks. Younis et al. (2022) and Lin et al. (2022) also report that advanced model interpretability and bias identification features will enhance the demand among industries with stringent compliance requirements and other essential use cases. These developments will also help enhance the interaction with human decision-making processes and also gain better acceptance from stakeholders in use of automated systems.

# 4. Conclusion

The integrative review of the trends in using computer vision throughout the SMEs describes changes across the quality control, inventory management, predictive maintenance, and safety in the workplace sectors. The study shows how use of computer vision based on AI or ML can bring about

the necessary improvements and increase the competitiveness of SMEs through operational efficiency and cost reduction. Another technological application in production is the automation of Quality Control which has improved the quality of products, and reduced cost of inspection.

The efficiency of stock control in warehouses has been enhanced through Intelligent Stock Control Systems. PM oriented applications have achieved lowered equipment downtime and improved asset performance, while WMS has resulted in reduced incidents and increased compliance on workplace safety. Laying down investment outlay and technicality aside, benefits Centered computer vision adoption overpowers the hurdles despite the hurdles. From case studies recorded in different industries, it is apparent that SMEs that adopt these technologies will be better placed to undertake business in the digital economy with more efficiency, less costs and greater customer satisfaction. Further advancements in technologies would only mean that these applications would become available to even more businesses, which would only underline the importance of these tools when it comes to any SME's development and long-term perspectives in the contemporary business world.

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